

Privacy and Cookies Policy of the KiedyPrzyjedzie.pl website

This document sets out the terms and conditions for the processing of personal data, hereinafter referred to as „data”, and cookies in the area of the kiedyprzyjedzie.pl website, operated via the website, made available at the URL: kiedyprzyjedzie.pl and the SMS service, hereinafter collectively referred to as the „Service”.

In particular, the document covers the following issues:

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1 Who is and how to contact the Data Controller

The Controller of the data processed within the scope of the Website is Operibus Sp. z o.o. with its registered office in Wrocław, doing business at: Jedności Narodowej 234/3, 50-302 Wrocław, registered in the Register of Entrepreneurs of the National Court Register under No.: 0000559746, with TIN: 6322013075 and REGON [statistical No.]: 361841091, hereinafter referred to as the „Controller”.

The Data Controller can be contacted at:

+48 695 002 853 and using the e-mail address: iod@operibus.pl

2 On what basis is the data processed

The Controller processes data on the basis of Regulation 2016/679 of the European Parliament and of the Council (EU) of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (General Data Protection Regulation), hereinafter referred to as „GDPR”.

3 Principles and purposes of data processing

The Controller obtains and processes data for the following purposes, based on the following GDPR:

Email correspondence or contact form

When you address correspondence to the controller via email or the contact form, the data contained in this correspondence is processed solely for the purpose of communication and resolution of the matter to which the correspondence relates. The legal basis for the processing is the legitimate interest of the Controller (Article 6(1)(f) of the GDPR) to deal with correspondence addressed to it in relation to its activities. The controller shall only process Data relevant to the matter to which the correspondence relates.

Phone

When contacting the Controller by telephone, the Controller may only request Data if it is necessary to handle the matter to which the contact relates. The legal basis is the Controller’s legitimate interest (Article 6(1)(f) of the GDPR) in having to resolve a reported matter related to his/her activity

SMS service provision

When an enquiry is made to the Controller via an SMS service, the data contained in the enquiry is processed solely for the purpose of communication and the Controller’s response to the enquiry. The legal basis for the processing is the legitimate interest of the Controller (Article 6(1)(f) of the GDPR), consisting of correspondence addressed to it in relation to its activities, in particular communication and the Contractor’s response to an enquiry. The controller shall only process data relevant to the matter in question.

Safety

Since the launch of the Service, which is run via the Internet site, the Controller processes data such as:

- public IP address of the device from which the request came,
- browser type and language,
- date and time of enquiry,

- number of bytes sent by the server,
- URL of the page previously visited, in the event that a visit was made via this link,
- information about errors that occurred in the execution of the request.

The legal basis for the processing is the legitimate interest of the Controller (Article 6(1)(f) GDPR) in keeping event logs and securing the Service against potential hacking attacks and other abuses.

4 Data recipients

In connection with the performance of activities that require data processing, the data may be disclosed to external entities used by the Controller for the designated purpose, including in particular suppliers responsible for the operation of IT systems and equipment, accounting or legal service providers.

The Controller reserves the right to disclose selected data to the competent authorities or third parties who request such information on the appropriate legal basis and in accordance with the provisions of the applicable law.

5 Transferring data outside the EEA

The Controller does not transfer the data held to „third countries” within the meaning of data protection legislation, i.e. outside the European Economic Area.

6 Period of data processing

The duration of the Controller’s data processing depends on the type of service provided and the purpose of the processing. The duration of the processing may also result from legislation, where this is the basis for the processing. The data is processed in order to fulfil the Controller’s legal obligations. Where data is processed on the basis of a legitimate interest of the Controller - e.g. for security reasons - the data shall be processed for a period of time to allow the fulfilment of this interest or until an effective objection to the processing is raised. If processing is based on consent, data is processed until the consent is withdrawn. When the basis for processing is necessity for the conclusion and performance of the contract, the data is processed until the contract is terminated.

The processing period may be extended if the processing is necessary for the establishment or assertion of claims or the defence against claims, and thereafter only if and to the extent required by law. At the end of the processing period, the data are irreversibly deleted or anonymised.

7 Rights in relation to data processing

The data subject has the right to request access to his or her data, rectification, erasure or restriction of processing, the right to data portability and the right to lodge

a complaint with the President of the Office for Personal Data Protection if he or she considers that the data provided is processed in breach of the provisions of the GDPR.

8 Data security

In order to ensure data integrity and confidentiality, the Controller has implemented procedures that allow access to data only to authorized persons and only to extent necessary for the performance of their tasks.

9 Automatic data processing (profiling)

The data shall not be subject to automated processing, including profiling, which produces legal effects on the data subject or similarly significantly affects the data subject.

10 Cookies - an introduction

The Website of the Service uses cookies. These are commonly used, small files containing a string of characters that are sent to and stored on the end device (e.g. computer, laptop, tablet, smartphone) used when visiting the Website. This information is sent to the memory of the browser used, which sends it back on subsequent visits to the website. Cookies can be categorised according to three methods of division.

In terms of the need for their presence:

- Necessary cookies - these cookies enable the website and its functionalities to function properly, e.g. authentication or security cookies. Without their storage on your device, the use of the website will be impossible.
- Analytical files - these files allow monitoring of the pages accessed, traffic sources, time spent on the website. Without saving them, the use of the website's functionality will not be restricted.

In terms of their duration of validity:

- session files - existing until the end of a given session,
- permanent files - existing after the session has ended.

In terms of differentiating the entity administering the cookies:

- Controller's cookies,
- third-party cookies.

11 Data Controller cookies

Administered by the Controller, cookies allow:

- access authentication,
- maintaining the session after logging in,
- securing the Website against hacking attacks,

- „remembering” by the browser the content of the fields of forms that are completed (optional).

12 Consent to the use and management of cookie

With the exception of essential cookies, their processing is based on the user’s consent. Consent to the processing of cookies is voluntary and can be withdrawn at any time. However, please note that if you do not agree to the use of certain cookies, this may result in restrictions on the use of the Website and its functionalities or even prevent you from using it.

You can give your consent to the processing of cookies:

- by means of the software settings installed on the telecommunications terminal equipment used by the user,
- by using the button containing a declaration of consent to the processing of cookies or confirming that you have read its terms and conditions,
- using the settings available in the website area.

13 Cache

When using the Website, it may automatically use the cache memory installed on the recipient’s device. Within the local memory, it is possible to store data inter-sessionally, i.e. between successive visits to the Website. The purpose of using the cache is to speed up the use of the Website by preventing the same data from being downloaded multiple times, thereby putting a strain on the user’s internet connection. The cache can also store data such as the login password.

14 Links to other websites or software

The website may contain links to third-party websites or their software. The Controller is not responsible for the privacy and cookie processing policies of these websites or software. The Controller recommends that you read the privacy and cookie policies of these websites or software after accessing them or before installing them.

15 Third-party cookies

The use of third-party cookies is subject to the privacy and cookie policies of these third parties, i.e.:

- Google – <https://policies.google.com/technologies/cookies?hl=pl>
- Facebook – <https://www.facebook.com/policies/cookies/>
- Twitter - <https://help.twitter.com/en/rules-and-policies/twitter-cookies>

16 Conditions for amending the privacy and cookies policy

The privacy and cookies policy takes effect on the date of publication on the Website. The Privacy and Cookies Policy shall be amended by publication of its new

content on the Website. The Controller shall publish information about the change of the Privacy and Cookies Policy in the area of the website of the Service, no later than 3 days before the effective date of its new wording.